Instinct Development Refund Policy

All participants will be required to fill in a Release of Liability waiver prior to any programming

Instinct Racing Ltd reserves the right to cancel activities due to inclement weather, insufficient bookings or for any events beyond our control. Alternate dates will be arranged in these cases or a full refund will be provided.

All refunds will be subject to a 10% admin fee and all refund requests must be submitted in writing to instinct.development1@gmail.com

A full refund less the admin fee will be issued if requested a minimum of 7 days prior to the program start date. Cancellations within 7 days will be offered a 50% refund. Refunds will not be issued once the program has started.

If a participant is unable to continue with a program they are registered for due to injury and where a medical certificate is provided, we will assess refunds on a case by case basis accordingly.

Refunds can only be issued back to the original form of payment. If that original form of payment is inaccessible or no longer appropriate then store credit can be issued instead. If your original payment card is lost or stolen then you should contact your financial institution to discuss before having us process your return.

Refunds can take up to 5-10 business days depending on your financial institution; if you are still missing your refund beyond this then please contact us at instinct.development1@gmail.com